



1. How to apply for financial aid.

- FAFSA- www.studentaid.gov School code: 030665
- GSFAPP- www.gafutures.org
- Federal Work Study - <https://www.southeasterntech.edu/student-support/>
- STC Foundation Scholarship - <https://www.southeasterntech.edu/foundation/>
- Textbook Assistance - <https://www.southeasterntech.edu/student-support/>
- NELNET Payment Plan - <http://www.mycollegepaymentplan.com/stc>
- Private Loans – <https://choice.fastproducts.org/FastChoice/home/3066500/1>

2. How to view if we are missing information from you.

- Log into BannerWeb
- Select “Student & Financial Aid”
- Select “Financial Aid & Authorizations”
- Select “My Eligibility for Financial Aid”
- Select “Student Requirements”
- Review list of missing documents
- Select “Additional Documents Required”
**Will only be present if additional documents are needed*
- ***May be asked to create a Financial Aid Services Account. This is a one-time account creation used to validate your identity for electronic signatures on forms.**
- Select “Create Account Link
- Enter/confirm student information
- Select “Create Account”
- Review, complete, & upload unsatisfied requirements

3. I’ve registered for classes. Now what do I do? Once you have registered for your classes, you can view your actual bill and financial aid awards for the semester by following the steps below.

- Log into BannerWeb
- Select “Student & Financial Aid”
- Select “Financial Aid & Authorizations”
- Select “My Financial Aid Award Information”
- Select “My Account Detail by Term”
- Select the Term
- A **negative** amount listed next to “Account Balance Net of Authorized Financial Aid and Memos” is the amount of PELL and/or loans that is available to be used in the Bookstore. **After all tuition, fees, & bookstore charges, this amount is the amount of your refund check(s) for the term. A positive amount indicates that a balance is owed to the college.**
- Select “Pay Now” to pay outstanding balance

4. How to view your College Financing Plan by following these steps below.

- Log into BannerWeb
- Select “Student & Financial Aid”
- Select “Financial Aid & Authorizations”
- Select “Federal Shopping Sheet”
- View and/or download your College Financing Plan

***This is only an estimate of your awards and expenses. Your actual awards and charges are based on your registration, standing, program of study, and eligibility.**

5. How to view if you have an award letter.

- Log into BannerWeb
- Select “Student & Financial Aid”
- Select “Financial Aid & Authorizations”
- Select “My Financial Aid Award Information”
- Select “Award for Aid Year”
- Select “Award Overview” tab
- Review and/or print your award letter

***This is only an estimate of your awards. Your actual awards are based on your registration, standing, program of study, and eligibility.**

6. Am I eligible for a financial aid refund after all of my tuition, fees, and book expenses have been paid?

- If you have a **negative balance**, then you may be eligible for a refund. (*See #3)
- **Refunds** will be issued by check as listed on the STC Academic Calendar for each term.
<https://www.southeasterntech.edu/academic-calendar/>
- Refund dates for minimester classes will usually differ from those for full-term classes.

7. How to view your Financial Aid Standing.

- Log into BannerWeb
- Select “Student & Financial Aid”
- Select “My Eligibility for Financial Aid”
- Select “Academic Progress” tab

8. For VA questions email VA@southeasterntech.edu

- <https://www.southeasterntech.edu/admissions/financial-aid/veterans/>

9. For Financial Aid questions email finaid@southeasterntech.edu

- <https://www.southeasterntech.edu/admissions/financial-aid/>